

Ref.	SLA1	SLA1.1	SLA2	SLA2.1	SLA2.2	SLA3	SLA3.1	SLA3.2	SLA4	SLA4.1	SLA4.2	SLA5	SLA5.1	SLA5.2	SLA6	SLA7	SLA8	SLA9
Nome	Disponibilidade das API PSD2 *	Disponibilidade das API PSD2 - Responsabilidade <small>cin c</small>	Performance para PISP	Performance para PISP - Componente SIBS	Performance para PISP - Componente Banco	Performance para AISP	Performance para AISP - Componente SIBS	Performance para AISP - Componente Banco	Performance para CBPII	Performance para CBPII - Componente SIBS	Performance para CBPII - Componente Banco	Taxa de Erros nas respostas aos TPPs	Taxa de Erros nas respostas - Responsabilidade SIBS	Taxa de Erros nas respostas - Responsabilidade Bancos	Resolução incidentes - Críticos	Resolução incidentes - Alta	Resolução incidentes - Média	Resolução incidentes - Baixa
EBA GL	2.2	NA	2.3.a	NA	NA	2.3.b	NA	NA	2.3.c	NA	NA	2.3.d	NA	NA	6.1	6.1	NA	NA
Total	100%	100%	2.342	335	2.007	1.997	331	2.754	0	0	0	4,94%	0,00%	4,94%	n.a.	n.a.	n.a.	n.a.
01-out-22	100%	100%	0	0	0	1.722	335	2.368	0	0	0	0,23%	0,00%	0,23%				
02-out-22	100%	100%	0	0	0	1.701	335	2.252	0	0	0	0,13%	0,00%	0,13%				
03-out-22	100%	100%	0	0	0	1.872	326	2.379	0	0	0	0,08%	0,00%	0,08%				
04-out-22	100%	100%	0	0	0	1.927	321	2.392	0	0	0	0,14%	0,00%	0,14%				
05-out-22	100%	100%	0	0	0	1.641	321	2.366	0	0	0	0,30%	0,00%	0,30%				
06-out-22	100%	100%	2.674	325	2.349	1.795	394	2.377	0	0	0	1,26%	0,00%	1,26%				
07-out-22	100%	100%	0	0	0	1.914	333	2.517	0	0	0	0,06%	0,00%	0,06%				
08-out-22	100%	100%	2.009	344	1.665	1.833	330	2.431	0	0	0	0,28%	0,00%	0,28%				
09-out-22	100%	100%	0	0	0	1.814	333	2.457	0	0	0	0,34%	0,00%	0,34%				
10-out-22	100%	100%	0	0	0	1.878	321	2.453	0	0	0	0,09%	0,00%	0,09%				
11-out-22	100%	100%	0	0	0	1.991	323	2.564	0	0	0	0,43%	0,00%	0,43%				
12-out-22	100%	100%	0	0	0	1.879	289	2.423	0	0	0	0,41%	0,03%	0,38%				
13-out-22	100%	100%	0	0	0	1.980	329	2.628	0	0	0	0,31%	0,00%	0,31%				
14-out-22	100%	100%	0	0	0	1.954	344	2.494	0	0	0	0,13%	0,00%	0,13%				
15-out-22	100%	100%	0	0	0	1.714	328	2.426	0	0	0	0,29%	0,00%	0,29%				
16-out-22	100%	100%	0	0	0	1.812	334	2.536	0	0	0	0,30%	0,00%	0,30%				
17-out-22	100%	100%	0	0	0	2.002	323	2.595	0	0	0	21,35%	0,00%	21,35%				
18-out-22	100%	100%	0	0	0	2.040	319	2.643	0	0	0	0,32%	0,00%	0,32%				
19-out-22	100%	100%	0	0	0	2.181	305	2.760	0	0	0	0,25%	0,00%	0,25%				
20-out-22	100%	100%	0	0	0	2.214	322	2.785	0	0	0	0,33%	0,03%	0,30%				
21-out-22	100%	100%	0	0	0	2.155	325	2.860	0	0	0	15,03%	0,00%	15,03%				
22-out-22	100%	100%	0	0	0	2.149	315	2.811	0	0	0	0,43%	0,00%	0,43%				
23-out-22	100%	100%	0	0	0	1.765	307	2.373	0	0	0	0,38%	0,00%	0,38%				
24-out-22	100%	100%	0	0	0	1.879	344	2.833	0	0	0	0,88%	0,00%	0,88%				
25-out-22	100%	100%	0	0	0	2.006	322	3.011	0	0	0	0,62%	0,00%	0,62%				
26-out-22	100%	100%	0	0	0	2.026	307	2.699	0	0	0	0,47%	0,00%	0,47%				
27-out-22	100%	100%	0	0	0	1.945	310	2.599	0	0	0	0,65%	0,00%	0,65%				
28-out-22	100%	100%	0	0	0	2.164	315	2.784	0	0	0	0,53%	0,00%	0,53%				
29-out-22	100%	100%	0	0	0	1.934	309	2.493	0	0	0	0,34%	0,00%	0,34%				
30-out-22	100%	100%	0	0	0	1.914	319	2.551	0	0	0	0,24%	0,00%	0,24%				
31-out-22	100%	100%	0	0	0	2.196	348	2.858	0	0	0	0,16%	0,00%	0,16%				
01-nov-22	100%	100%	0	0	0	2.175	327	2.848	0	0	0	0,10%	0,00%	0,10%				
02-nov-22	100%	100%	0	0	0	2.324	334	3.128	0	0	0	0,46%	0,00%	0,46%				
03-nov-22	100%	100%	0	0	0	2.246	358	3.157	0	0	0	0,29%	0,00%	0,29%				
04-nov-22	100%	100%	0	0	0	1.939	349	2.756	0	0	0	0,54%	0,00%	0,54%				

05-nov-22	100%	100%	0	0	0	1.813	331	2.503	0	0	0	0,27%	0,00%	0,27%
06-nov-22	100%	100%	0	0	0	1.716	328	2.462	0	0	0	0,34%	0,00%	0,34%
07-nov-22	100%	100%	0	0	0	1.935	340	2.591	0	0	0	0,21%	0,00%	0,21%
08-nov-22	100%	100%	0	0	0	2.070	338	2.799	0	0	0	0,55%	0,00%	0,55%
09-nov-22	100%	100%	0	0	0	2.048	333	2.891	0	0	0	0,69%	0,00%	0,69%
10-nov-22	100%	100%	0	0	0	1.993	336	2.745	0	0	0	0,38%	0,00%	0,38%
11-nov-22	100%	100%	0	0	0	1.934	330	2.666	0	0	0	0,36%	0,00%	0,36%
12-nov-22	100%	100%	0	0	0	1.887	327	2.726	0	0	0	0,68%	0,00%	0,68%
13-nov-22	100%	100%	0	0	0	1.839	338	2.655	0	0	0	0,53%	0,00%	0,53%
14-nov-22	100%	100%	0	0	0	1.969	337	2.785	0	0	0	0,46%	0,00%	0,46%
15-nov-22	100%	100%	0	0	0	1.923	345	2.630	0	0	0	0,67%	0,00%	0,67%
16-nov-22	100%	100%	0	0	0	1.987	352	2.723	0	0	0	0,50%	0,00%	0,50%
17-nov-22	100%	100%	0	0	0	1.921	371	2.596	0	0	0	0,74%	0,00%	0,74%
18-nov-22	100%	100%	0	0	0	1.950	329	2.641	0	0	0	2,59%	0,00%	2,59%
19-nov-22	100%	100%	0	0	0	1.751	329	2.572	0	0	0	18,61%	0,03%	18,58%
20-nov-22	100%	100%	0	0	0	1.828	323	2.607	0	0	0	4,13%	0,00%	4,13%
21-nov-22	100%	100%	0	0	0	2.099	334	2.917	0	0	0	3,23%	0,00%	3,23%
22-nov-22	100%	100%	0	0	0	1.907	318	2.667	0	0	0	4,10%	0,03%	4,07%
23-nov-22	100%	100%	0	0	0	1.898	312	2.741	0	0	0	3,11%	0,00%	3,11%
24-nov-22	100%	100%	0	0	0	1.949	311	2.720	0	0	0	2,73%	0,00%	2,73%
25-nov-22	100%	100%	0	0	0	2.051	305	2.939	0	0	0	9,36%	0,00%	9,36%
26-nov-22	100%	100%	0	0	0	1.787	311	2.572	0	0	0	47,64%	0,00%	47,64%
27-nov-22	100%	100%	0	0	0	1.890	303	2.625	0	0	0	3,32%	0,00%	3,32%
28-nov-22	100%	100%	0	0	0	2.034	334	2.838	0	0	0	5,61%	0,00%	5,61%
29-nov-22	100%	100%	0	0	0	2.299	318	3.099	0	0	0	3,76%	0,00%	3,76%
30-nov-22	100%	100%	0	0	0	1.991	309	2.784	0	0	0	2,42%	0,00%	2,42%
01-dez-22	100%	100%	0	0	0	1.851	303	2.780	0	0	0	3,29%	0,00%	3,29%
02-dez-22	100%	100%	0	0	0	2.019	313	2.778	0	0	0	4,22%	0,00%	4,22%
03-dez-22	100%	100%	0	0	0	1.813	312	2.607	0	0	0	2,78%	0,03%	2,74%
04-dez-22	100%	100%	0	0	0	1.810	307	2.473	0	0	0	2,89%	0,00%	2,89%
05-dez-22	100%	100%	0	0	0	2.408	391	3.477	0	0	0	8,49%	0,00%	8,49%
06-dez-22	100%	100%	0	0	0	2.146	327	3.052	0	0	0	4,00%	0,00%	4,00%
07-dez-22	100%	100%	0	0	0	1.973	324	2.854	0	0	0	3,43%	0,00%	3,43%
08-dez-22	100%	100%	0	0	0	2.308	314	3.122	0	0	0	2,91%	0,00%	2,91%
09-dez-22	100%	100%	0	0	0	1.962	316	2.833	0	0	0	1,75%	0,00%	1,75%
10-dez-22	100%	100%	0	0	0	1.903	307	2.547	0	0	0	1,26%	0,00%	1,26%
11-dez-22	100%	100%	0	0	0	1.786	321	2.456	0	0	0	1,60%	0,00%	1,60%
12-dez-22	100%	100%	0	0	0	1.778	579	2.966	0	0	0	1,32%	0,00%	1,32%
13-dez-22	100%	100%	0	0	0	2.310	335	3.155	0	0	0	2,37%	0,00%	2,37%
14-dez-22	100%	100%	0	0	0	1.913	309	2.695	0	0	0	43,59%	0,00%	43,59%
15-dez-22	100%	100%	0	0	0	2.002	314	2.761	0	0	0	7,86%	0,00%	7,86%
16-dez-22	100%	100%	0	0	0	2.087	329	2.755	0	0	0	3,08%	0,00%	3,08%
17-dez-22	100%	100%	0	0	0	1.923	328	2.546	0	0	0	1,70%	0,00%	1,70%
18-dez-22	100%	100%	0	0	0	1.814	324	2.518	0	0	0	2,40%	0,00%	2,40%
19-dez-22	100%	100%	0	0	0	2.196	316	3.058	0	0	0	2,47%	0,00%	2,47%

20-dez-22	100%	100%	0	0	0	2.319	318	3.286	0	0	0	11,47%	0,00%	11,47%				
21-dez-22	100%	100%	0	0	0	2.434	321	3.310	0	0	0	13,56%	0,00%	13,56%				
22-dez-22	100%	100%	0	0	0	2.023	319	3.169	0	0	0	13,25%	0,02%	13,23%				
23-dez-22	100%	100%	0	0	0	2.212	326	2.972	0	0	0	14,62%	0,02%	14,59%				
24-dez-22	100%	100%	0	0	0	1.893	339	2.791	0	0	0	16,72%	0,00%	16,72%				
25-dez-22	100%	100%	0	0	0	1.817	327	2.637	0	0	0	15,89%	0,00%	15,89%				
26-dez-22	100%	100%	0	0	0	2.158	338	2.999	0	0	0	14,96%	0,00%	14,96%				
27-dez-22	100%	100%	0	0	0	2.165	321	3.203	0	0	0	14,83%	0,00%	14,83%				
28-dez-22	100%	100%	0	0	0	2.107	313	2.902	0	0	0	11,30%	0,00%	11,30%				
29-dez-22	100%	100%	0	0	0	2.419	326	3.335	0	0	0	3,48%	0,00%	3,48%				
30-dez-22	100%	100%	0	0	0	2.224	320	3.113	0	0	0	3,00%	0,00%	3,00%				
31-dez-22	100%	100%	0	0	0	1.996	321	2.632	0	0	0	1,74%	0,00%	1,74%				
EBA GL	2.2	NA	2.3.a	NA	NA	2.3.b	NA	NA	2.3.c	NA	NA	2.3.d	NA	NA	6.1	6.1	NA	NA

* Devido a falta de informação a Disponibilidade das API PSD2 só se refere a Responsabilidade SIBS