

Ref.	SLA1	SLA1.1	SLA2	SLA2.1	SLA2.2	SLA3	SLA3.1	SLA3.2	SLA4	SLA4.1	SLA4.2	SLA5	SLA5.1	SLA5.2	SLA6	SLA7	SLA8	SLA9
Nome	Disponibilidade das API PSD2 *	Disponibilidade das API PSD2 - Responsabilidade <small>cin.c</small>	Performance para PISP	Performance para PISP - Componente SIBS	Performance para PISP - Componente Banco	Performance para AISP	Performance para AISP - Componente SIBS	Performance para AISP - Componente Banco	Performance para CBPII	Performance para CBPII - Componente SIBS	Performance para CBPII - Componente Banco	Taxa de Erros nas respostas aos TPPs	Taxa de Erros nas respostas - Responsabilidade SIBS	Taxa de Erros nas respostas - Responsabilidade Bancos	Resolução incidentes - Críticos	Resolução incidentes - Alta	Resolução incidentes - Média	Resolução incidentes - Baixa
EBA GL	2.2	NA	2.3.a	NA	NA	2.3.b	NA	NA	2.3.c	NA	NA	2.3.d	NA	NA	6.1	6.1	NA	NA
Total	100%	100%	2.080	319	2.113	2.041	324	3.222	0	0	0	12,82%	0,01%	12,82%	n.a.	n.a.	n.a.	n.a.
01-jan-23	100%	100%	0	0	0	2.062	318	2.741	0	0	0	1,94%	0,03%	1,91%				
02-jan-23	100%	100%	0	0	0	2.222	324	3.172	0	0	0	11,28%	0,03%	11,25%				
03-jan-23	100%	100%	0	0	0	2.660	317	3.637	0	0	0	8,89%	0,00%	8,89%				
04-jan-23	100%	100%	4.329	322	4.007	2.457	324	3.369	0	0	0	12,44%	0,00%	12,44%				
05-jan-23	100%	100%	0	0	0	2.296	326	3.367	0	0	0	9,12%	0,00%	9,12%				
06-jan-23	100%	100%	0	0	0	2.265	325	3.315	0	0	0	14,94%	0,00%	14,94%				
07-jan-23	100%	100%	0	0	0	2.275	329	3.387	0	0	0	6,51%	0,00%	6,51%				
08-jan-23	100%	100%	0	0	0	2.040	320	3.092	0	0	0	4,97%	0,03%	4,94%				
09-jan-23	100%	100%	0	0	0	2.123	349	3.272	0	0	0	15,62%	0,02%	15,60%				
10-jan-23	100%	100%	0	0	0	2.632	351	3.883	0	0	0	9,87%	0,00%	9,87%				
11-jan-23	100%	100%	0	0	0	2.260	331	3.404	0	0	0	16,24%	0,02%	16,22%				
12-jan-23	100%	100%	0	0	0	2.310	332	3.635	0	0	0	15,22%	0,03%	15,19%				
13-jan-23	100%	100%	0	0	0	2.155	333	3.265	0	0	0	16,20%	0,00%	16,20%				
14-jan-23	100%	100%	0	0	0	2.114	329	3.246	0	0	0	13,36%	0,00%	13,36%				
15-jan-23	100%	100%	0	0	0	2.389	321	3.279	0	0	0	2,82%	0,00%	2,82%				
16-jan-23	100%	100%	0	0	0	2.372	321	3.573	0	0	0	15,61%	0,00%	15,61%				
17-jan-23	100%	100%	0	0	0	2.138	317	3.167	0	0	0	16,91%	0,02%	16,89%				
18-jan-23	100%	100%	0	0	0	2.119	314	3.191	0	0	0	17,65%	0,00%	17,65%				
19-jan-23	100%	100%	0	0	0	2.270	304	3.478	0	0	0	18,57%	0,00%	18,57%				
20-jan-23	100%	100%	0	0	0	2.148	323	3.302	0	0	0	17,10%	0,00%	17,10%				
21-jan-23	100%	100%	0	0	0	2.477	333	3.567	0	0	0	4,07%	0,03%	4,04%				
22-jan-23	100%	100%	0	0	0	2.025	322	2.964	0	0	0	13,89%	0,03%	13,86%				
23-jan-23	100%	100%	0	0	0	2.221	332	3.312	0	0	0	16,39%	0,00%	16,39%				
24-jan-23	100%	100%	0	0	0	2.378	351	3.408	0	0	0	4,57%	0,00%	4,57%				
25-jan-23	100%	100%	0	0	0	2.442	672	3.102	0	0	0	10,75%	0,00%	10,75%				
26-jan-23	100%	100%	0	0	0	2.580	326	3.842	0	0	0	14,57%	0,00%	14,57%				
27-jan-23	100%	100%	1.411	291	2.240	2.049	422	3.466	0	0	0	11,21%	0,16%	11,05%				
28-jan-23	100%	100%	0	0	0	1.482	300	2.822	0	0	0	9,52%	0,00%	9,52%				
29-jan-23	100%	100%	0	0	0	2.014	321	2.982	0	0	0	9,59%	0,00%	9,59%				
30-jan-23	100%	100%	0	0	0	1.230	292	3.344	0	0	0	10,42%	0,00%	10,42%				
31-jan-23	100%	100%	0	0	0	1.028	288	3.354	0	0	0	6,22%	0,00%	6,22%				
01-fev-23	100%	100%	0	0	0	1.163	292	3.395	0	0	0	7,41%	0,00%	7,41%				
02-fev-23	100%	100%	0	0	0	1.003	280	3.543	0	0	0	3,87%	0,00%	3,87%				
03-fev-23	100%	100%	0	0	0	836	271	3.327	0	0	0	8,12%	0,00%	8,12%				
04-fev-23	100%	100%	0	0	0	1.282	296	3.131	0	0	0	1,19%	0,00%	1,19%				
05-fev-23	100%	100%	0	0	0	1.474	294	3.297	0	0	0	3,64%	0,00%	3,64%				

06-fev-23	100%	100%	0	0	0	2.003	326	3.263	0	0	0	12,92%	0,00%	12,92%
07-fev-23	100%	100%	0	0	0	1.935	303	3.345	0	0	0	44,25%	0,00%	44,25%
08-fev-23	100%	100%	0	0	0	2.154	309	3.319	0	0	0	16,84%	0,00%	16,84%
09-fev-23	100%	100%	0	0	0	2.313	307	3.660	0	0	0	20,02%	0,00%	20,02%
10-fev-23	100%	100%	0	0	0	2.009	312	3.182	0	0	0	11,44%	0,14%	11,29%
11-fev-23	100%	100%	0	0	0	1.471	313	2.921	0	0	0	5,94%	0,00%	5,94%
12-fev-23	100%	100%	0	0	0	1.705	316	3.087	0	0	0	5,17%	0,00%	5,17%
13-fev-23	100%	100%	0	0	0	2.302	381	3.502	0	0	0	18,25%	0,00%	18,25%
14-fev-23	100%	100%	0	0	0	2.224	304	3.383	0	0	0	17,56%	0,00%	17,56%
15-fev-23	100%	100%	0	0	0	2.335	310	3.403	0	0	0	13,54%	0,00%	13,54%
16-fev-23	100%	100%	0	0	0	2.264	311	3.490	0	0	0	18,49%	0,00%	18,49%
17-fev-23	100%	100%	0	0	0	2.226	310	3.302	0	0	0	15,70%	0,00%	15,70%
18-fev-23	100%	100%	0	0	0	2.377	326	3.458	0	0	0	3,12%	0,00%	3,12%
19-fev-23	100%	100%	0	0	0	2.076	308	3.200	0	0	0	11,00%	0,00%	11,00%
20-fev-23	100%	100%	0	0	0	2.559	311	3.679	0	0	0	17,14%	0,00%	17,14%
21-fev-23	100%	100%	0	0	0	2.487	313	3.654	0	0	0	14,91%	0,00%	14,91%
22-fev-23	100%	100%	0	0	0	2.465	307	3.629	0	0	0	17,88%	0,00%	17,88%
23-fev-23	100%	100%	0	0	0	2.520	300	3.712	0	0	0	17,26%	0,00%	17,26%
24-fev-23	100%	100%	0	0	0	2.110	309	3.172	0	0	0	19,21%	0,00%	19,21%
25-fev-23	100%	100%	0	0	0	2.158	322	3.124	0	0	0	16,88%	0,00%	16,88%
26-fev-23	100%	100%	0	0	0	2.369	310	3.425	0	0	0	11,41%	0,00%	11,41%
27-fev-23	100%	100%	0	0	0	2.435	325	3.653	0	0	0	22,41%	0,00%	22,41%
28-fev-23	100%	100%	0	0	0	2.769	323	4.046	0	0	0	18,24%	0,00%	18,24%
01-mar-23	100%	100%	0	0	0	2.756	331	3.913	0	0	0	20,22%	0,00%	20,22%
02-mar-23	100%	100%	0	0	0	2.559	327	3.866	0	0	0	20,61%	0,00%	20,61%
03-mar-23	100%	100%	0	0	0	2.150	336	2.975	0	0	0	14,69%	0,00%	14,69%
04-mar-23	100%	100%	0	0	0	2.011	333	2.727	0	0	0	3,80%	0,00%	3,80%
05-mar-23	100%	100%	0	0	0	1.946	322	2.591	0	0	0	5,82%	0,00%	5,82%
06-mar-23	100%	100%	0	0	0	2.088	340	2.906	0	0	0	9,23%	0,00%	9,23%
07-mar-23	100%	100%	0	0	0	2.155	325	2.816	0	0	0	17,60%	0,00%	17,60%
08-mar-23	100%	100%	0	0	0	2.082	314	2.788	0	0	0	16,46%	0,00%	16,46%
09-mar-23	100%	100%	2.012	327	1.685	2.062	328	2.884	0	0	0	11,80%	0,00%	11,80%
10-mar-23	100%	100%	1.660	343	1.317	1.702	321	2.536	0	0	0	18,39%	0,00%	18,39%
11-mar-23	100%	100%	0	0	0	2.099	321	2.791	0	0	0	3,69%	0,00%	3,69%
12-mar-23	100%	100%	0	0	0	1.903	319	2.555	0	0	0	3,70%	0,00%	3,70%
13-mar-23	100%	100%	0	0	0	2.062	319	2.751	0	0	0	10,80%	0,00%	10,80%
14-mar-23	100%	100%	0	0	0	2.033	334	2.821	0	0	0	9,29%	0,00%	9,29%
15-mar-23	100%	100%	0	0	0	1.848	324	2.660	0	0	0	18,30%	0,00%	18,30%
16-mar-23	100%	100%	0	0	0	2.043	339	2.771	0	0	0	15,27%	0,00%	15,27%
17-mar-23	100%	100%	0	0	0	2.243	312	2.963	0	0	0	5,76%	0,00%	5,76%
18-mar-23	100%	100%	0	0	0	1.861	320	2.762	0	0	0	14,67%	0,00%	14,67%
19-mar-23	100%	100%	0	0	0	1.870	319	2.703	0	0	0	7,69%	0,00%	7,69%
20-mar-23	100%	100%	0	0	0	2.065	327	3.010	0	0	0	21,42%	0,00%	21,42%
21-mar-23	100%	100%	0	0	0	2.081	338	3.111	0	0	0	19,49%	0,00%	19,49%
22-mar-23	100%	100%	0	0	0	2.125	340	3.048	0	0	0	16,67%	0,00%	16,67%

23-mar-23	100%	100%	0	0	0	2.129	331	2.975	0	0	0	3,85%	0,00%	3,85%
24-mar-23	100%	100%	0	0	0	2.041	337	2.784	0	0	0	14,96%	0,00%	14,96%
25-mar-23	100%	100%	0	0	0	1.991	327	2.741	0	0	0	2,89%	0,00%	2,89%
26-mar-23	100%	100%	0	0	0	1.781	330	2.525	0	0	0	2,10%	0,00%	2,10%
27-mar-23	100%	100%	0	0	0	2.363	354	3.478	0	0	0	13,49%	0,00%	13,49%
28-mar-23	100%	100%	0	0	0	2.910	352	4.126	0	0	0	15,05%	0,00%	15,05%
29-mar-23	100%	100%	0	0	0	2.110	353	2.929	0	0	0	19,07%	0,00%	19,07%
30-mar-23	100%	100%	0	0	0	2.114	404	3.002	0	0	0	17,05%	0,00%	17,05%
31-mar-23	100%	100%	0	0	0	2.481	333	3.438	0	0	0	17,54%	0,00%	17,54%

* Devido a falta de informação a Disponibilidade das API PSD2 só se refere a Responsabilidade SIBS