

Ref.	SLA1	SLA1.1	SLA2	SLA2.1	SLA2.2	SLA3	SLA3.1	SLA3.2	SLA4	SLA4.1	SLA4.2	SLA5	SLA5.1	SLA5.2	SLA6	SLA7	SLA8	SLA9
Nome	Disponibilidade das API PSD2 *	Disponibilidade das API PSD2 - Responsabilidade SIBS	Performance para PISP	Performance para PISP - Componente SIBS	Performance para PISP - Componente Banco	Performance para AISP	Performance para AISP - Componente SIBS	Performance para AISP - Componente Banco	Performance para CBPII	Performance para CBPII - Componente SIBS	Performance para CBPII - Componente Banco	Taxa de Erros nas respostas aos TPPs	Taxa de Erros nas respostas - Responsabilidade SIBS	Taxa de Erros nas respostas - Responsabilidade Bancos	Resolução incidentes - Críticos	Resolução incidentes - Alta	Resolução incidentes - Média	Resolução incidentes - Baixa
EBA GL	2.2	NA	2.3.a	NA	NA	2.3.b	NA	NA	2.3.c	NA	NA	2.3.d	NA	NA	6.1	6.1	NA	NA
Total	100%	100%	2 816	437	2 379	2 048	424	3 121	0	0	0	22,91%	0,01%	22,91%	n.a.	n.a.	n.a.	n.a.
01-abr-23	100%	100%	0	0	0	2 353	351	3 080	0	0	0	10,84%	0,00%	10,84%				
02-abr-23	100%	100%	0	0	0	2 030	332	2 791	0	0	0	10,09%	0,00%	10,09%				
03-abr-23	100%	100%	0	0	0	2 243	356	2 949	0	0	0	9,79%	0,00%	9,79%				
04-abr-23	100%	100%	0	0	0	1 554	438	3 072	0	0	0	22,43%	0,00%	22,43%				
05-abr-23	100%	100%	0	0	0	1 969	320	3 170	0	0	0	37,99%	0,00%	37,99%				
06-abr-23	100%	100%	0	0	0	2 022	433	2 970	0	0	0	19,40%	0,00%	19,40%				
07-abr-23	100%	100%	0	0	0	311	303	1 352	0	0	0	68,66%	0,00%	68,66%				
08-abr-23	100%	100%	0	0	0	399	305	1 860	0	0	0	59,51%	0,00%	59,51%				
09-abr-23	100%	100%	0	0	0	372	297	1 866	0	0	0	61,00%	0,00%	61,00%				
10-abr-23	100%	100%	0	0	0	1 699	977	3 022	0	0	0	43,60%	0,00%	43,60%				
11-abr-23	100%	100%	0	0	0	435	384	3 233	0	0	0	63,11%	0,00%	63,11%				
12-abr-23	100%	100%	0	0	0	1 712	699	4 296	0	0	0	28,76%	0,00%	28,76%				
13-abr-23	100%	100%	0	0	0	699	310	2 445	0	0	0	53,55%	0,00%	53,55%				
14-abr-23	100%	100%	0	0	0	2 178	353	3 247	0	0	0	8,66%	0,00%	8,66%				
15-abr-23	100%	100%	0	0	0	2 411	445	3 035	0	0	0	6,87%	0,00%	6,87%				
16-abr-23	100%	100%	0	0	0	1 933	355	2 744	0	0	0	2,73%	0,00%	2,73%				
17-abr-23	100%	100%	0	0	0	2 269	368	2 923	0	0	0	11,53%	0,00%	11,53%				
18-abr-23	100%	100%	0	0	0	2 309	371	3 144	0	0	0	12,67%	0,00%	12,67%				
19-abr-23	100%	100%	0	0	0	2 175	370	2 963	0	0	0	12,64%	0,00%	12,64%				
20-abr-23	100%	100%	0	0	0	2 190	389	3 026	0	0	0	16,04%	0,00%	16,04%				
21-abr-23	100%	100%	0	0	0	2 408	383	3 206	0	0	0	13,64%	0,00%	13,64%				
22-abr-23	100%	100%	0	0	0	2 193	401	3 084	0	0	0	8,14%	0,00%	8,14%				
23-abr-23	100%	100%	0	0	0	2 000	376	2 720	0	0	0	0,96%	0,00%	0,96%				
24-abr-23	100%	100%	0	0	0	2 599	570	3 219	0	0	0	10,75%	0,50%	10,25%				
25-abr-23	100%	100%	0	0	0	2 383	365	2 958	0	0	0	4,86%	0,00%	4,86%				
26-abr-23	100%	100%	0	0	0	2 606	389	3 454	0	0	0	8,19%	0,00%	8,19%				
27-abr-23	100%	100%	0	0	0	2 483	385	3 308	0	0	0	11,86%	0,00%	11,86%				
28-abr-23	100%	100%	0	0	0	2 566	376	3 481	0	0	0	12,66%	0,00%	12,66%				
29-abr-23	100%	100%	0	0	0	2 300	360	3 132	0	0	0	15,12%	0,00%	15,12%				
30-abr-23	100%	100%	0	0	0	2 398	375	3 124	0	0	0	8,74%	0,00%	8,74%				
01-mai-23	100%	100%	0	0	0	2 127	369	2 857	0	0	0	2,01%	0,00%	2,01%				
02-mai-23	100%	100%	0	0	0	2 165	371	3 401	0	0	0	57,52%	0,00%	57,52%				
03-mai-23	100%	100%	0	0	0	2 335	367	3 007	0	0	0	18,88%	0,00%	18,88%				
04-mai-23	100%	100%	0	0	0	2 434	412	3 075	0	0	0	14,27%	0,00%	14,27%				
05-mai-23	100%	100%	0	0	0	2 813	397	3 448	0	0	0	9,79%	0,00%	9,79%				

06-mai-23	100%	100%	0	0	0	1 788	536	2 675	0	0	0	22,66%	0,00%	22,66%
07-mai-23	100%	100%	0	0	0	339	318	1 950	0	0	0	61,02%	0,00%	61,02%
08-mai-23	100%	100%	0	0	0	537	338	3 649	0	0	0	50,97%	0,00%	50,97%
09-mai-23	100%	100%	0	0	0	382	341	2 350	0	0	0	52,86%	0,00%	52,86%
10-mai-23	100%	100%	0	0	0	346	321	2 494	0	0	0	54,94%	0,00%	54,94%
11-mai-23	100%	100%	0	0	0	344	319	2 592	0	0	0	51,47%	0,00%	51,47%
12-mai-23	100%	100%	0	0	0	383	315	1 759	0	0	0	50,63%	0,00%	50,63%
13-mai-23	100%	100%	0	0	0	321	305	1 623	0	0	0	51,96%	0,00%	51,96%
14-mai-23	100%	100%	0	0	0	324	303	1 765	0	0	0	51,72%	0,00%	51,72%
15-mai-23	100%	100%	0	0	0	404	327	2 090	0	0	0	49,60%	0,00%	49,60%
16-mai-23	100%	100%	0	0	0	368	335	1 604	0	0	0	48,35%	0,00%	48,35%
17-mai-23	100%	100%	0	0	0	405	339	2 021	0	0	0	42,16%	0,00%	42,16%
18-mai-23	100%	100%	0	0	0	1 883	358	3 244	0	0	0	16,26%	0,00%	16,26%
19-mai-23	100%	100%	0	0	0	1 995	363	2 972	0	0	0	3,61%	0,00%	3,61%
20-mai-23	100%	100%	0	0	0	2 321	357	3 112	0	0	0	4,94%	0,00%	4,94%
21-mai-23	100%	100%	0	0	0	1 967	355	3 311	0	0	0	20,75%	0,00%	20,75%
22-mai-23	100%	100%	0	0	0	1 950	423	3 078	0	0	0	13,08%	0,00%	13,08%
23-mai-23	100%	100%	0	0	0	2 004	401	3 269	0	0	0	15,79%	0,00%	15,79%
24-mai-23	100%	100%	0	0	0	2 434	499	3 150	0	0	0	11,09%	0,00%	11,09%
25-mai-23	100%	100%	0	0	0	2 488	662	3 060	0	0	0	3,51%	0,00%	3,51%
26-mai-23	100%	100%	0	0	0	2 781	695	3 277	0	0	0	1,06%	0,00%	1,06%
27-mai-23	100%	100%	0	0	0	2 347	582	3 015	0	0	0	1,36%	0,00%	1,36%
28-mai-23	100%	100%	0	0	0	2 087	557	2 863	0	0	0	8,60%	0,00%	8,60%
29-mai-23	100%	100%	0	0	0	2 642	641	3 466	0	0	0	8,71%	0,00%	8,71%
30-mai-23	100%	100%	0	0	0	2 717	568	3 272	0	0	0	7,58%	0,00%	7,58%
31-mai-23	100%	100%	0	0	0	3 043	757	3 398	0	0	0	3,02%	0,00%	3,02%
01-jun-23	100%	100%	2 816	437	2 379	2 749	694	3 010	0	0	0	2,85%	0,00%	2,85%
02-jun-23	100%	100%	0	0	0	2 468	428	3 176	0	0	0	11,80%	0,00%	11,80%
03-jun-23	100%	100%	0	0	0	2 303	406	3 133	0	0	0	16,01%	0,00%	16,01%
04-jun-23	100%	100%	0	0	0	2 154	426	2 798	0	0	0	17,25%	0,00%	17,25%
05-jun-23	100%	100%	0	0	0	2 301	395	3 187	0	0	0	15,74%	0,00%	15,74%
06-jun-23	100%	100%	0	0	0	2 548	452	3 173	0	0	0	2,08%	0,16%	1,92%
07-jun-23	100%	100%	0	0	0	2 735	454	3 183	0	0	0	9,52%	0,00%	9,52%
08-jun-23	100%	100%	0	0	0	2 351	420	2 957	0	0	0	11,37%	0,00%	11,37%
09-jun-23	100%	100%	0	0	0	2 677	444	3 174	0	0	0	3,66%	0,00%	3,66%
10-jun-23	100%	100%	0	0	0	2 380	401	3 397	0	0	0	6,83%	0,00%	6,83%
11-jun-23	100%	100%	0	0	0	2 261	412	2 889	0	0	0	8,87%	0,00%	8,87%
12-jun-23	100%	100%	0	0	0	2 126	414	3 355	0	0	0	29,10%	0,00%	29,10%
13-jun-23	100%	100%	0	0	0	2 268	390	3 199	0	0	0	25,37%	0,00%	25,37%
14-jun-23	100%	100%	0	0	0	2 403	378	3 374	0	0	0	13,08%	0,00%	13,08%

15-jun-23	100%	100%	0	0	0	2 191	414	2 951	0	0	0	11,51%	0,00%	11,51%
16-jun-23	100%	100%	0	0	0	2 304	450	3 353	0	0	0	9,82%	0,00%	9,82%
17-jun-23	100%	100%	0	0	0	2 034	481	2 802	0	0	0	6,66%	0,09%	6,57%
18-jun-23	100%	100%	0	0	0	2 220	419	2 945	0	0	0	7,98%	0,00%	7,98%
19-jun-23	100%	100%	0	0	0	2 429	451	3 153	0	0	0	10,21%	0,00%	10,21%
20-jun-23	100%	100%	0	0	0	2 400	397	3 069	0	0	0	12,57%	0,00%	12,57%
21-jun-23	100%	100%	0	0	0	2 431	422	3 021	0	0	0	11,07%	0,00%	11,07%
22-jun-23	100%	100%	0	0	0	2 382	456	2 987	0	0	0	4,83%	0,00%	4,83%
23-jun-23	100%	100%	0	0	0	1 993	432	2 786	0	0	0	6,14%	0,00%	6,14%
24-jun-23	100%	100%	0	0	0	2 041	422	3 248	0	0	0	10,67%	0,00%	10,67%
25-jun-23	100%	100%	0	0	0	2 061	421	2 967	0	0	0	7,95%	0,00%	7,95%
26-jun-23	100%	100%	0	0	0	2 243	407	3 176	0	0	0	11,15%	0,00%	11,15%
27-jun-23	100%	100%	0	0	0	2 265	459	2 994	0	0	0	11,90%	0,00%	11,90%
28-jun-23	100%	100%	0	0	0	2 325	417	3 100	0	0	0	12,24%	0,00%	12,24%
29-jun-23	100%	100%	0	0	0	2 450	418	3 374	0	0	0	10,55%	0,00%	10,55%
30-jun-23	100%	100%	0	0	0	2 278	385	3 224	0	0	0	15,88%	0,00%	15,88%

* Devido a falta de informação a Disponibilidade das